

Chief Richard Cardillo
Central Station
175 Lexington Street
Waltham, MA 02452

Dear Chief Cardillo,

October 20, 2009

On October 11, 2009 our family experienced a life changing event. Our beloved mother met with a tragic accident, (falling down a flight of stairs). During this time of crisis, the first responders were upon the scene within minutes. They knew exactly what to do and how to comfort our father who bore witness to the consequences of this event.

If not for the efforts of the first responders, we would not have had a chance to see our mom for the last time.

Our family would like to take this time to thank the entire Waltham Fire and Police Departments, the crew from AMR Ambulance Service and all the staff at Beth Israel Deaconess Hospital who were so kind to us. We would especially like to thank the Waltham Police Department Dispatcher Beth Keegan, Sergeant Vaglica, Officers Hancock, Anderson and Sullivan, and Waltham Fire Department Captain Millian, Fire Fighters Feranti and Schueler and anyone else we may be leaving out. The efforts exerted from these professionals allowed our family to unite in a critical time for our father and mother. Although our mom succumbed to her injuries, all immediate family members were by her side to comfort her and each other as she passed with dignity and peace.

Words cannot express our gratitude we have for these professionals whose compassion, professionalism, and bravery are often overlooked. Let us never forget.

With Deepest Gratitude,

The Family of Mary (Joanie) Tardif